Danforth Campus Town Hall Session: Q&A
February 1, 2018

Parking Garages and Gate Arm Technology
What happens to the gate arms if there is a power outage or a malfunction?
In the event of a power outage, the gate arms will automatically raise to the “up” position at both the entrance and exit of each garage.

During winter break, the top level of the Throop Garage was closed due to snow. Will the top level continue to be closed due to weather, even if students and faculty are back?
Our highest priority is your safety. If parking conditions are ever deemed as unsafe, we will be forced to close the area to comply with WashU safety precautions.

Accessibility
Where is accessible parking available on campus?
Accessible parking is located near campus buildings and is clearly indicated on the campus parking map. A Washington University parking permit is required to park on campus, even in accessible spaces. Visitors with accessible needs can park in the spaces available at the Danforth University Center (DUC), Snow Way, Millbrook, and West Campus garages. They must pull a ticket to gain entry and pay upon exiting.

Is there accessible parking in the visitor parking area of the Millbrook garage?
There are 13 accessible spaces in the visitor section of the Millbrook Garage. We have been monitoring the area closely and it appears that there are currently enough spaces available to those who need them but please email us with any feedback.

Garage Rates and Pay Station Locations
How much is hourly parking in the garages and/or on campus?
Following are the rates to park in designated visitor spaces within the campus garages. These rates also apply when using Passport Parking.
0-2 hours $2
2-4 hours $4
4-6 hours $6
6-more hours $9

Will you be charged the 0-2 hours at the $2 rate?
Yes.

Why does a lost ticket cost $25 when the max daily rate is $9?
The violation was set high to deter misuse of the system.
Where is the pay station going to be in each garage?
The pay station locations can be found in the WashU Garages section of the website.
Visitor Parking and Validations

**Can we request validations for meetings, even if it is not tied to an on-campus event?**
Yes. Departments can request validations from the Event Page, whether for a meeting or for an on-campus event. The same form is used for both types of requests.

**How many hours of validation “credit” do we get in when turn in a daily pass?**
Validations are issued up to 100% of the parking session, they are not calculated by dollar value.

**Will there be signage explaining to guests that parking after 5 p.m. is free, even though they need to pull a ticket?**
That information is currently posted on the visitor section of our website; we are exploring whether additional signage is needed.

General Permit Questions

**Will North Campus permits still work on the fourth floor of the West Campus garage?**
Yes, Zone 5 permits are valid in yellow spaces in the garage at West Campus

Reciprocity

**What about WashU School of Medicine reciprocity? Will we still be able to park in the DUC without paying?**
Yes. WUSM reserved parking permits are valid in red/reserved surface spaces on the Danforth Campus. Other WUSM permits are ONLY permitted to park in the yellow / unreserved spaces in the Danforth Underground Center (DUC) garage. Because the DUC is gated, these permit holders will need to pull a ticket to gain entry and then write their permit number and ID on the ticket they pulled upon entering. At the exit, they will need to hand this ticket to the gate attendant. For more information, visit the reciprocity section of our website.

Official Business Permits

**How do Official Business Permits work if you do not have an annual permit?**
The Official Business Permit is valid only with an annual permit.

**Does the Official Business Permit allow contractors to park at dock locations?**
If a department extends the use of its Official Business Permit to a contractor, then that contractor may park in a reserved space for up to three hours.
Occasional Parking Program

What is the OPP daily allowance and how much is the hourly rate?
OPP members pay $20.00 for eight passes. The value of the permit is up to $9.00 per day if they park for more than six hours.

Will parking and transportation staff set up specific times for people with OPP to turn in their card and parking permits for the hang tag?
Permits will be distributed at the Parking and Transportation office and at distribution locations on campus. When these permits are available, Becca Gilberg will contact permit holders with distribution times and locations.

Can a Bearly carpooler also get an OPP?
No, these are two separate alternative transportation programs with distinct rules. They cannot be used together. To learn more, visit the Bearly Drivers and Occasional Parking Program sections of the websites.

Can you explain the OPP rate? How many hours will be loaded on the occasional hang tag permit? Am I charged by the minute or am I rounded up to the hour?
The gated system does not allow us to give access by days. The OPP permit is loaded with a dollar amount equal to a full day of parking and at the rate for those participating in the OPP program, whether full-time or part-time.

When will the new OPP permits be ready?
When the permits are ready, members of the program will receive an email with distribution times and locations.

For spring 2018 semester, how will we be charged for the time being loaded and used on the OPP pass?
Current members will not be charged for their spring allocation. As a pilot, parking has loaded the time to which members are entitled based on employment status (full-time or part-time).

Eliot Society Members

How many hours to Eliot members to get park with their permits?
Eliot permits are not restricted by hours for this first year. We are using this time to identify the impact of Eliot occasional parkers on the campus.

If non-staff Eliot Society Members enter a garage after 5 p.m., do they still need to park in visitor spots or can they park anywhere in the garages? What happens if there are no visitor spots available for Eliot members?
After 5 p.m., you may park in any unreserved parking space, including designated visitor spaces. Parking is not allowed in any red or reserved space at any time.

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